

Terms and conditions for SMS Alert

Terms and conditions for the use of the services noted in this document shall apply to KASIKORNBANK PCL (hereinafter referred to as “KBank”) and the User approved by KBank for the use of any of the services with KBank.

1. If the User requests to apply for the service or change details for receiving information via SMS provided earlier to KBank, or cancel the SMS Alert service, the User may do so at a K-ATM, or the K-BIZ Contact Center at 0-2888-8822, or the K-Contact Center at 0-2888-8888, or other channels to be provided by KBank in the future. The service cancellation will be valid only after the User receives an SMS message confirming the cancellation, and KBank will proceed to cancel the service per the User’s request without delay.
2. The User’s personal information is important, and must be kept securely. If the User is not careful or is negligent, which causes unauthorized use of the User’s personal information to apply for the SMS Alert with KBank, thus resulting in damage to the User, KBank, in any event, reserves the right to not be liable to the User for such loss.
3. To apply for the SMS Alert service, the User must have a mobile phone under the network established by KBank. The application for the service shall be valid after the User receives an SMS message from KBank via the registered mobile phone number confirming the application.
4. After the User submits an application for SMS Alert, and KBank approves the User’s application, KBank shall send financial transaction data to the User via SMS message per the mobile phone number registered with KBank, on a daily basis, in accordance with the Service Hour plan chosen by the User. However, no SMS message for incoming/outgoing funds for payment of interest, fees or cancellation of certain types of financial transactions made by KBank shall be sent to the User.
5. The SMS Alert is used for checking account transactions of the User’s savings and/or current account, and cannot be used as reference or evidence for applying for any service or for conducting any transaction with KBank or any other financial institution, or for any purpose which may cause damage to KBank
6. SMS Alert is intended to provide account-related data of the User. If the User does not receive an SMS message due to network system difficulties or the User turning off mobile data/signal, or for whatever reason which is not KBank’s fault, KBank shall not be liable for any message sent via SMS, including any damage related to the use of the Service.
7. In case there is a mistake or error in providing this KBank service which is caused by computer or electrical system, or any other unexpected cause, or which is beyond KBank’s control, KBank shall not be responsible for any mistake, error or loss.
8. Non-online transactions such as KBank Payroll, or Direct Debit, cannot be notified via SMS message on a real-time basis, and account balance cannot be notified simultaneously with those transactions, which are subject to relevant procedures.
9. The User agrees to pay an SMS Alert fee determined by KBank by allowing KBank to immediately debit the User’s account held with KBank for the fee payment. The User agrees to allow KBank to change the service fee established by KBank at any time with prior notice given by KBank not less than 30 days in advance of the intended effective date.

10. If the User qualifies for free SMS Alert in accordance with KBank conditions, the User agrees to allow KBank to change fee collection as KBank deems appropriate, without prior notice.

11. KBank reserves the right to change the terms and conditions of SMS Alert as KBank deems appropriate. In addition, KBank may terminate the service, either in whole or in part, or with any individual user, with prior notice of not less than 30 days in advance.

12. In case the User cancels the SMS Alert service or change the service plan prior to the expiration of the applied period, KBank reserves the right not to return any portion of the service fee to the customer.

13. Financial or accounting data, or any other information sent by KBank to the User via the mobile phone under this service, is regarded as confidential; the User shall not divulge it to a third party.

14. The User agrees and acknowledges that KBank services used by the User shall be in accordance with KBank formats, regulations and announcements related to each type of service, and any document related to each type of service, which is regarded as a part of this agreement. The User agrees to accept the conditions of each service and shall perform in accordance with the formats, regulations and announcements of KBank and any document related to each type of service of which the User has been informed by KBank, or which has been posted at KBank premises; all of these shall be binding upon the User in all respects.

15. If KBank is required to disclose financial data or transactions related to the use of the service of any one of or several Users to the court or government agencies under the law, directive or the government rules and regulations, the User agrees to authorize KBank to disclose or report such financial data or transactions related to the use of the service to the court, competent authority or government agencies, in all respects.