



TFB has changed TFB Call Service and TFB e-Phone Banking number to 888-8888

Starting from November 8th, 2002, **TFB** has change **TFB Call Service and TFB e-Phone Banking** number to 0-**2888-8888** from 1571. However, customers can still access TFB's services using both old and new numbers until December 15th, 2002. But from December 16th, 2002 onwards, only the new number 0-2888-8888 can be used.

The bank believes the new number will be easier to remember and help provide convenience to customers. The new number can also be reached from countries worldwide, whereas the old number can only be reached from within Thailand.

Currently TFB has increased the number of telephone lines up to 300 lines to absorb the bank's business volume, which topped one million transactions per month and is expected to increase by 5-10% per month. These include 160,000 transactions through bank staff and over one million transactions via TFB e-Phone Banking. The services mostly used include account transactions, general info services, notification of stolen cheques or cards and bill payments.