

Terms and Conditions for Opening and Use of K-eAccount

The Term and conditions for opening and use of K-eAccount (hereinafter referred to as the “Terms and Conditions”) shall be applied between KASIKORNBANK PCL (hereinafter referred to as “KBank”) and those requesting to open and use K-eAccount (hereinafter referred to as the “Depositor”; and this deposit account is referred to as the “K-eAccount”). The Depositor agrees to be bound by and comply with the Terms and Conditions, as follows:

Qualifications of the Depositor

- Natural person, Thai national, age 12 years or older.

Features of K-eAccount

- K-eSavings Account, K-eFixed Account, K-eTaweep Account and/or other types of electronic account that KBank will introduce at some point in the future.
- Non-passbook deposit account. The account name must be the same as the Depositor’s name. The Depositor is not permitted to use another name or alias, or allow another person to be a beneficiary and to open a joint account with another person.
- The Depositor is not entitled to transfer their right over the deposit account to another person, or transfer ownership, amend, or use the K-eAccount, either in whole or in part, as collateral for other persons, unless the Depositor receives a written consent from KBank in advance.
- A true beneficiary must be the person who opens the K-eAccount by themselves only.

Procedure for opening a K-eAccount via K PLUS

- Steps for the Depositor to open a K-eAccount and apply for K PLUS to link with their K-eAccount are as follows:
 - (1) The Depositor downloads K PLUS application and enter the information required and complete the steps shown on the screen until reaching the identity verification step; these steps can be conducted 24 hours daily.
 - (2) The Depositor is required to verify themselves at any branch or service point as determined by KBank or through the system and platform of NDID via K PLUS.
 - (3) Once verification has been completed, the Depositor has to log in to K PLUS and complete the remaining steps. If the Depositor proceeds with the action per Item 2 during 6:00 a.m-8:00 p.m., the opening of K-eAccount and the application for K PLUS shall be effective immediately. If the action per Item 2 is taken after 8:00 p.m., the account opening will be effective at 6:00 a.m. of the following day.

- (4) The Depositor must complete all processes within 15 days (if identity verification is conducted at a KBank branch or service point as determined by KBank) or within 24 hours (if identity verification is conducted through the system and platform of NDID via K PLUS), from the date the Depositor has completely provided information to KBank per Item 1. If the Depositor fails to complete all processes within the aforesaid deadline, it shall be deemed that the opening of the K-eAccount and the application for K PLUS have not been successfully completed, and KBank shall delete the information and details that the Depositor has given to KBank from KBank's system.
- **Steps for the Depositor who has already downloaded K PLUS are as follows:**
 - (1) The Depositor can open the K-eAccount via K PLUS every day during 6:00 a.m.-8:00 p.m. using the following steps: Log in to K PLUS and go to "Other Services", choose the sub-menu "Open Deposit Account", and tap "Open New Account". Enter the information required and complete the steps shown on the screen.
 - (2) The Depositor must follow the steps shown on the screen. Once complete, tap the "Confirm" button to confirm the information for deposit account opening.
 - The opening of K-eAccount is complete when KBank sends notice of the opening result of K PLUS to the Depositor via feed function and via email (if any) or other channels that will be determined by KBank in the future, within 24 hours of the time that the Depositor has completed the opening of K-eAccount via K PLUS.

Channels/Services

- The Depositor can conduct various transactions related to the K-eAccount as determined by KBank via service channels, as follows:
 - **K PLUS and ATM/CDM:** The Depositor can conduct all types of transactions offered by KBank, namely deposit, withdrawal, funds transfer and bill payment.
 - **KBank branch:** The Depositor can make deposits and withdrawals, or use other services that KBank will offer in the future.
 - **K-Contact Center, Tel. 02-8888888:** The Depositor can request a statement, and suspend or revoke the suspension of accounts and other services that KBank will offer in the future.
 - **KBank service points:** The Depositor can make deposits and withdrawals.
- If the Depositor (1) changes their mobile phone number; or (2) cancels the use of K PLUS, the Depositor can still use our services via ATM/CDM, KBank branch, K-Contact Center and Banking agent per the types of transactions determined by KBank via those service channels. If the Depositor re-applies for K PLUS, the Depositor can still link their K-eAccount with K PLUS per the procedure determined by KBank.

Closing of K-eAccount

- The Depositor can close their K-eAccount via K PLUS during 6:00 a.m-10:00 p.m. only.
- If the Depositor uses a version of K PLUS older than Version 5.3, the Depositor is required to transfer the remaining deposits (if any) in the K-eAccount on the account closing date to **another deposit account of KBank** (which can belong to any person). Subsequently, KBank shall credit the accrued interest (if any) to the above deposit account that the Depositor has transferred the remaining deposits to and close the K-eAccount within **the next business day**.
- If the Depositor uses K PLUS Version 5.3 or newer, the Depositor is required to transfer the remaining deposits (if any) in the K-eAccount on the account closing date to **any deposit account of anybank**. Subsequently, KBank shall credit the principal and accrued interest (if any) to the deposit account determined by the Depositor and close the K-eAccount within the date requested by the Depositor.
- KBank shall notify the Depositor of the K-eAccount closing result via SMS and email address (if any) that the Depositor has provided to KBank, or another channel that KBank will determine in the future.

Closing of the K-eAccount via other channels/services (if any)

- The Depositor is required to comply with the procedures and criteria for closing the K-eAccount via the selected channel/service as determined by KBank.

Deposit Interest and Fees

- Per KBank's announcement on deposit interest rates and fees during a specific period. Such rates and fees may change per KBank's periodic announcements.

Statement

- The Depositor agrees to pay a fee for requesting past transactions (if any) per the rate determined by KBank.
- Request for K-eDocument
 - The Depositor can request past transactions (up to 12 months) via K PLUS or K-Contact Center Tel. 02-88888888.
 - K PLUS user and the person who wants to open an additional account via K PLUS required to apply for electronic document service or the equivalent service via another name that KBank will determine in the future (hereinafter referred to as the "**K-eDocument**") along with opening the K-eAccount to receive the K-eDocument via the email address the Depositor has provided to KBank. The Depositor agrees to comply with the conditions for the use of K-eDocument as stipulated in the Terms and Conditions.
 - The person who opens the first account and applies for K PLUS can apply for the K-eDocument at any KBank branch or our K-Contact Center Tel. 02-88888888, or via other service channels that KBank will introduce in the future.

Other terms and conditions

1. If the Depositor authorizes the third party to use the Depositor's K-eAccount to dishonestly receive funds transfer or withdraw funds, causing damage to KBank and/or the third party, the Depositor must be responsible for the damage incurred therefrom.
2. In case there is any dispute related to the K-eAccount, the Depositor agrees to allow KBank, at KBank's discretion, to proceed with the actions per procedures and criteria of KBank.
3. Any deposits, withdrawals, transfers of funds and payments for goods/services, public utilities or other expenses will be in accordance with criteria and conditions prescribed by KBank. The Depositor can conduct the above-mentioned transactions via KBank channels, including KBank branch office, K-ATM/CDM, electronic channels via KBank service agent or any other channels as provided by KBank in the future. The transactions, which are conducted in accordance with terms and conditions of each service, shall be deemed as valid and binding upon the Depositor with no need for preparation of any document or evidence for each deposit or withdrawal, unless KBank determines otherwise. Once the Depositor has completely expedited the transactions per the conditions prescribed by KBank, the Depositor agrees that the deposit balance per KBank's record is correct.
4. If the Depositor is a staff member, an employee, a partner, a director or a person with position in any juristic person and attempts to deposit a cheque payable to such juristic person in any account which does not belong to such juristic person, KBank **may refuse** the deposit of such cheque although such cheque was duly endorsed by the juristic person.
5. If in the future, KBank allows the Depositor to give authorization and/or power of attorney for the withdrawal of funds from the K-eAccount and the Depositor authorizes and/or assigns the third party to withdraw money from the K-eAccount on the Depositor's behalf, the Depositor agrees that if the Depositor dies without a written notice given by the Depositor's heirs to KBank, and KBank has paid the money to the attorney authorized and/or assigned by the Depositor before KBank receives such notice, the Depositor agrees that the payment made by KBank is correct, and KBank shall have no responsibility to the Depositor or the Depositor's heirs.
6. If the Depositor deposits a cheque in his/her K-eAccount, KBank shall process the cheque collection within a period in accordance with the method and normal practice of commercial banks in Thailand. For the cheque collection process, whether or not a relevant cheque shall be acceptable for credit into the Payee's Account, acceptable for Endorsement Confirmed, or acceptable for Endorsement Guaranteed, or acceptable for Discharged Guaranteed, if it appears later that the Depositor has no right, or has a deficient right, to the cheque, which causes KBank to be liable for reimbursement to the actual, lawful cheque owner or to any other persons, the Depositor shall reimburse KBank for the same amount as paid by KBank to such lawful cheque owner or to such other persons, together with interest at the lawful maximum interest rate, determined by KBank for non-compliant or defaulting customers, calculated from the date on which KBank has made payment for such relevant cheque.

If KBank is unable to collect funds on a cheque deposited, the Depositor shall be notified within an appropriate time; and the Depositor shall immediately contact KBank for the return of the cheque. The Depositor shall be responsible for following up on the cheque status. If the cheque is not honored, the Depositor shall contact KBank for the return of the cheque. In case of the Depositor's failure to collect the returned cheque, the Depositor shall take full responsibility for any damages so arisen.

7. When transferring funds, KBank will deduct the funds from the K-eAccount of the Depositor in accordance with the amount identified by the Depositor, together with the fee (per KBank announcement) (if any), and the funds will be credited to the recipient immediately after the Depositor has expedited the funds transfer transaction, except for interbank funds transfer which will be subject to the timeframe specified by KBank.
8. The Depositor may receive the evidence of transaction and examine the statement via channels/services specified by KBank. "**Transaction evidence**" means documents including sales slip, funds transfer notification, statement and any other evidence made by computer data recording media or any data recording media used to store the information or any other evidence that the Bank of Thailand will specify in the future.
9. The Depositor agrees to pay an account maintenance fee and/or fees or other expenses including but not limited to withdrawal fees for cross-clearing zone withdrawals, transfer fees and fees for returned cheques, by authorizing KBank to debit these fees from the K-eAccount in accordance with KBank's terms and conditions. If there is no balance in the account, the Depositor agrees to allow KBank to close the deposit account and KBank will give prior notice thereof.
10. If KBank has to submit the withholding tax on the accrued interest of the deposit in the K-eAccount but KBank did not deduct such withholding tax, the Depositor agrees to authorize KBank to deduct the funds from any type of account that the Depositor opened with KBank immediately, without prior notice or presenting any evidence to the Depositor.
11. If the Depositor has any outstanding debt with KBank, whether secured or unsecured, the Depositor agrees to authorize KBank to debit the User's deposit account of any type held with KBank or deduct the funds under possession and/or authority of the Bank, regardless of how the Bank has obtained the deposit, possession and/or authority of the funds, for payment of debt and/or liability of the Depositor immediately, without giving notice. The Bank shall send evidence for account debit to the depositor.
12. If KBank has found that the Depositor deposits the money into the wrong type of account or not in compliance with the specific regulations of the Bank of Thailand (BOT), or any regulatory authorities, or any specific laws, KBank reserves the right to close the account and open a new account in order to transfer the funds to the new account and a new deposit agreement shall be applied as stipulated by KBank, the BOT, or regulatory authorities, or any specific laws. KBank will deduct the interest (if any) calculated on the amount in such wrong type of account, and pay the interest into the new deposit account retroactively, calculated from the date on which the

Depositor deposited the money into the account, for the actual period of deposit and at the interest rate of the account type to which the new deposit agreement shall be applied, as announced and stipulated by KBank.

13. The Depositor agrees that any document, data or detail that is presented and/or delivered to KBank, regardless of format, and whether it has been submitted by the Depositor or the Depositor's assignee, belongs to the Depositor, and is complete, true and up-to-date. The Depositor has the right and is legally competent to request for an opening of the account and transactions related to the services
14. If the Depositor wishes to change any information and/or any detail, the Depositor is required to inform KBank in writing per the criteria prescribed by KBank in advance.
15. In case KBank finds that documents/information related to opening of the K-eAccount are inaccurate and/or incomplete per the conditions and criteria of KBank/banking regulatory agencies/government agencies, it is the duty of the Depositor to submit and/or correct the documents/information for the deposit account opening without delay. If the Depositor fails to do so, the Depositor agrees that KBank shall have the right to suspend the deposit, withdrawal, transfer of funds and/or any financial transactions related to the K-eAccount until the Depositor has corrected and/or completed such required documents/information related to opening of the K-eAccount in accordance with the aforesaid conditions and criteria.
16. Unless otherwise stipulated by KBank, in case the Depositor has found any errors associated with the operations, or if there is an incident necessitating temporary cancellation of operations related to the service, whether in whole or in part, or if such cancellation is to be rescinded, the Depositor may contact KBank at the K-BIZ Contact Center, Tel. 02-8888888. Upon completion of the actions per KBank's procedures, KBank agrees to cancel the service per the period specified by KBank. The Depositor shall be liable for actions and transactions undertaken prior to the enactment of such a cancellation period. In this connection, KBank reserves the right to ignore any request that is in contravention of the rules/regulations of KBank, public agencies and/or the Bank of Thailand.

If the Depositor has found any errors associated with the payment and/or funds transfer, or if there is an incident necessitating temporary cancellation of operations related to this service, the Depositor shall provide the information regarding date, time, related parties, amount of money and type of transaction or any other information as requested by KBank. KBank will conduct an investigation based on the received information, examine the facts and correct any error (if any) based chiefly on rules and regulations of public agencies and/or the Bank of Thailand and/or KBank.

17. KBank shall not be liable to the Depositor or the funds recipient for any damage caused by the Depositor's service equipment or tool or mobile phone network error or internet system malfunction.
18. The Depositor agrees that KBank may transfer the rights and/or benefits and/or duties, either in whole or in part, in the K-eAccount to any individual and/or financial institution as KBank deems appropriate, without any consent from the Depositor, but with notice given to the Depositor. Nonetheless, the Depositor cannot transfer the rights and/or benefits and/or duties, either in whole or in part, in the K-eAccount to any individual and/or financial institution, unless a prior written consent is given by KBank.

19. Change in Conditions for Opening and Use of K-eAccount

- 19.1 If the change in conditions causes the Depositor to incur more burden or risk, such a change shall require prior consent from the Depositor.
- 19.2 If other conditions are to be changed, the Depositor agrees to authorize KBank to make the change as it deems appropriate. If the change affects the Depositor's use of the service (such as adjustment of service fees to reflect rising costs, change of service channels, change of due date), KBank shall expressly communicate, or give notice of, material information of the change to the Depositor at least 30 days in advance or within the period required by law.
- 19.3 If KBank is required by law and/or rules and regulations to proceed with change in other specific conditions, the Depositor agrees to authorize the Bank to act in compliance with the law and/or rules and regulations.

20. KBank has the right to suspend the K-eAccount and/or freeze deposits in the K-eAccount and/or close the K-eAccount and/or suspend and/or terminate the service under the Terms and Conditions, either in whole or in part, or for any particular depositor, at any time. KBank will give advance notice to the Depositor, except in the following cases, for which the Depositor agrees that KBank has the right to proceed with the aforesaid actions **immediately**, as KBank deems appropriate. The Depositor agrees that KBank will not be held responsible for any damages caused by such actions.

- 20.1 Any information, detail, certification or confirmation given by the Depositor to KBank is found to be false, inaccurate or incorrect, or may create material misunderstanding.
- 20.2 It has been reliably confirmed that the information and/or details given by the Depositor to KBank for actions per the Terms and Conditions, or the Depositor's service use, have produced negative impacts upon or affected any rights of KBank or a third party, or it is deemed that the Depositor may have an objective that is unlawful, or contrary to public order or morality, or may result in KBank's performance of an illegal action and/or the violation of regulations and/or orders and/or request for cooperation of KBank and/or the Bank of Thailand and/or inspector and/or banking regulatory or supervisory agencies.
- 20.3 It has been reliably confirmed that the Depositor has not used K-eAccount by themselves or another person who is not the Depositor has used the Depositor's K-eAccount.
- 20.4 In the event that the balance of the K-eAccount is on the debit side, the K-eAccount is frozen by court order or competent authorities, or the Depositor is deceased, or the K-eAccount or the Depositor is involved in any illegal acts or receiving funds from another person making funds transfer to the wrong account, or any case as KBank deems appropriate.
- 20.5 The Depositor has violated any item of the Terms and Conditions, including failure to pay fees/service fees/expenses and taxes (if any).

- 20.6 KBank shall comply with the law, regulations, requirements or orders and/or requests for cooperation from a court of law or competent authorities, or the Bank of Thailand, or banking regulatory agencies.
21. Any letter, notice, or information which KBank has sent to the Depositor per the address given to KBank, whether by hand or by postal mail, either registered or unregistered, or email or SMS to the email address or the mobile phone number given to the Bank, or via the services/channels earlier agreed upon by the User with the Bank (collectively referred to as the “**Channel for Receiving Information**”, unless individually specified), shall be deemed as having been rightfully sent to the User, regardless of whether or not such a letter, notice or information is received; even though it cannot be delivered due to the relocation or demolition of, or change in, the Channel for Receiving Information, without any notification of the relocation, change or demolition given to the Bank; or such a letter, notice or information cannot be sent because the Channel for Receiving Information cannot be located, it shall be deemed that the User has rightfully received the letter, notice or information and acknowledged its content. In case of any relocation or demolition of, or change in the Channel for Receiving Information, the User shall immediately inform the Bank of the change in writing.
22. The Depositor agrees to comply with the laws, rules, regulations, orders, handbooks, requests for cooperation and requirements of the Bank of Thailand, a court of law, competent authorities and any other competent entities (as the case may be), at present and to be made in the future (herein collectively referred to as “**Related Laws and Regulations**”). Whenever there is any change thereof, the Depositor agrees to comply therewith without delay, as notified by KBank to the Depositor. If the Depositor violates or fails to comply with the Related Laws and Regulations, resulting in KBank being held accountable for fines, damages and/or expenses, the Depositor agrees to assume responsibility for such payments to KBank at once.
23. The Depositor agrees to pay fees/service charges and any related expenses publicly notified by KBank to the Depositor via various channels. KBank may change the rate of fees, service charges and any related expenses in the future under the condition stated in Item 19.
24. Any delays or exemptions in exercising rights under the law, or the Terms and Conditions, including handbooks and KBank’s operational procedures and IVR system, shall not be regarded as KBank’s relinquishing of such rights or as KBank’s giving the Depositor consent to act in breach of the contract.
25. The Depositor agrees that in the event that the Depositor opens the K-eAccount via K PLUS or other channels/services (if any) as determined by KBank and affixes signature per the Terms and Conditions via K PLUS service or other channels/services (if any) as determined by KBank (as the case may be), use of PIN and/or One Time Password (OTP) and/or any other device to log into K PLUS service or other channels/services (if any) as determined by KBank (as the case may be) and/or to accept/confirm/affix signature for the use of service (under the terms and conditions of K PLUS or other channels/services (if any) as determined by KBank (as the case may be)(collectively referred to as “**Funds Transfer Tool**”),

shall be deemed the electronic signature that the Depositor uses in accepting/confirming/signing to open the K-eAccount via the K PLUS service or other channels/services (if any) as determined by KBank (as the case may be), and the signature per the Terms and Conditions. The Depositor agrees that any action carried out by such Funds Transfer Tool is deemed correct and complete on the date of acceptance/confirmation/signing of signature for the opening of the K-eAccount via K PLUS or any channel/service (if any) as determined by KBank (as the case may be). The Depositor also agrees that such a transaction is binding upon the Depositor, and it is deemed that the Depositor has affixed the electronic signature with KBank as evidence for producing the Terms and Conditions completely and accurately. The Depositor agrees that KBank may use such transaction data for the opening of the K-eAccount via K PLUS or other channel/service (if any) as determined by KBank (as the case may be) as the original and legal evidence for the Depositor's opening the K-eAccount via K PLUS or any channel/service (if any) as determined by KBank (as the case may be) and for any legal proceeding in all respects.

26. The Depositor agrees and consents to the Bank to collect and use any of its personal data and / or information for the purpose of (i) providing services, (ii) fulfilling the request of the Depositor before providing the services, (iii) assigning to third parties in order to support the services, such as information technology, communications and collection, (iv) assignment of right and/or obligation and/or (v) solving complaint. The Depositor further agrees and consents to the Bank to disclose its information, whether in or outside the country, to outsourcing service providers, the Bank's agents, the sub-contractors, co-branding alliances, prospective assignees, assignees and cloud computing service providers, and also agrees and consents to the aforementioned parties whom receiving information from the Bank to collect, use and/or disclose such information for the same purposes.

For more information, please see Privacy Policy: www.kasikornbank.com/en/privacy-policy

In the event that the Depositor discloses another person's personal data to the Bank for the aforementioned purposes, the Applicant represents and warrants to the Bank that the Depositor has obtained consent from such person or has a legal basis to disclose such person's personal data to the Bank and has informed such person of the details of the collection, use and/or disclosure of personal data pursuant to the aforementioned Privacy Policy.

27. The Terms and Conditions shall be governed by and construed in accordance with Thai law, and the court of competent jurisdiction in Thailand shall have exclusive jurisdiction in case of dispute.
28. In using inward / outward remittance service, the Depositor agrees and consents to the Bank to disclose the Depositor's account name and account number to either remittance sender and remittance sender service provider in foreign country or remittance recipient and remittance recipient service provider in foreign country (as the case may be) for the purpose of complying with applicable laws and regulations governing remittance sender service provider in foreign country or remittance recipient service provider in foreign country and performing transaction correctly. If the Depositor does not wish to disclose information in such a case and the Depositor agrees that the Depositor may be unable to use some of inward / outward remittance service which uses such information, the Depositor may contact the Bank at K-Contact Center Tel. 02-8888888.

Terms and Conditions for Opening and Use of K-eSavings Account

The number of K-eSavings Accounts that can be opened

- From 26 March 2022 onwards. The number of K-eSavings Accounts that can be opened by the Depositor via K PLUS is up to 5 accounts or in accordance with the criteria established by KBank.

Minimum amount required for opening a K-eSavings Account

- None

Deposit

- The Depositor can make deposits into the K-eSavings Account at any KBank branch, our banking agent and Cash Deposit Machine (CDM) or other service channels that KBank will offer in the future to accept deposits into the K-eSavings Account or transfer funds from other accounts to the K-eSavings Account.

Withdrawal

- If the Depositor wishes to make withdrawals from the K-eSavings Account, the Depositor can do so by transferring funds from the K-eSavings Account to other accounts via K PLUS.
- Withdrawals can be made via ATM/Debit card. Cardless withdrawals can be made via K PLUS at an ATM, KBank branch, our banking agent or other channels determined by KBank.

Funds Transfer Limit

- Per the funds transfer limits of service channels used by the Depositor. Such funds transfer limits may change, and KBank will announce such changes via various channels determined by KBank.

Interest

- Per KBank's announcement on deposit interest rates. KBank will make interest payment after deducting withholding tax (if any) as required by law twice per year, i.e., within June and December of every year.

Conditions of the Use of K-eDocument

- KBank will send the statement of K-eSavings Account to the Depositor every month via the email address that the Depositor has provided for the use of K PLUS. The statement (including but not limited to the period for sending details of the deposit account, deposit account number, transaction date, withdrawal transactions/cheque or cash deposits, outstanding balance during the accounting period and service channels), which summarizes transactions that have taken place from the first day to the last day of every month, will be sent to the Depositor in a PDF form on the next day after the end of every month. The Depositor, however, is required to enter their password in order to view transactions of their K-eSavings Account. The Bank reserves the right to not send a monthly statement of savings account for individuals if there is no entry during that period.
- If the Depositor wants to change their email address for receiving the K-eDocument, the Depositor can do so at any KBank branch during business hours, or via other channels that KBank will open in the future, per the procedure determined by KBank.

Other Conditions

- The Depositor is required to use K PLUS for K-eSavings Account. The Depositor must apply for K PLUS on the date of opening the K-eSavings Account.
- If the balance in K-eSavings Account is less than the minimum amount required by the Bank and there has been no account movement for more than one year, the Depositor agrees to pay an account maintenance fee to the Bank per the rate determined by the Bank, by which the Bank is hereby authorized by the Depositor to immediately deduct such fee from the Depositor's K-eSavings Account and/or close K-eSavings Account and/or undertake any other operation as the Bank deems appropriate immediately without giving notice to, or receiving prior consent from, the Depositor. If the Bank is to debit the account for payment of an account maintenance fee, a prior notice shall be given to the Depositor not be less than 30 days.
- The Terms and Conditions for opening and use of K-eSavings Account shall be part of the Terms and Conditions for the opening and use of K-eAccount.
- If the Depositor opens K-eSavings Account and also applies for K-Debit Card, the Depositor agrees to comply with the Terms and Conditions for Application for K-Debit Card via K PLUS as shown below.

Terms and Conditions for Application for Debit Card of KASIKORNBANK PCL via K PLUS Service

Upon receipt of the Debit Card, the Cardholder agrees to comply with the following terms and conditions:

1. The Cardholder shall request an initial PIN by entering the 16-digit debit number on the Debit Card in the menu option "Request for Initial PIN" on K PLUS within 90 days of the fee payment date. If the Cardholder fails to do so, it shall be deemed that the Cardholder agrees to allow KBank to terminate the Debit Card without prior notice given to the Cardholder.
2. The Cardholder shall replace the initial PIN obtained from the K PLUS Service with a new six-digit PIN to be reset at a K-ATM in order to activate the Debit Card.
3. The Cardholder agrees and accepts that the Funds Transfer Tool, as specified in the Terms and Conditions for the Use of the K PLUS Service, which is used for applying for the Debit Card via the K PLUS Service, shall be regarded as a tool for the application for Debit Card via the K PLUS Service. Any action taken by the use of the Funds Transfer Tool as specified in the Terms and Conditions for the Use of the K PLUS Service shall be deemed complete and valid upon the confirmation of the application for Debit Card via the K PLUS Service, and shall be binding upon the Cardholder; and it shall also be deemed as having been executed by the User by way of electronic signature given to KBank, as an evidence for the Application for Debit Card, which is complete and valid. The Cardholder also agrees to allow KBank to use the information related to the Application for Debit Card via the K PLUS Service as an original document which can be used as evidence for proving that the Cardholder has applied for the Debit Card via the K PLUS Service; such information can be used in proceeding with legal procedures, in all respects.
4. The Cardholder agrees that the Terms and Conditions for Use of Debit Card of KASIKORNBANK PCL via K PLUS Service is a part of the Terms and Conditions for Use of Debit Card of KASIKORNBANK PCL.

Terms and conditions for use of debit card of KASIKORNBANK

These terms and conditions shall be applied with the person approved as a holder of debit card of KASIKORNBANK, hereinafter referred to as the “Cardholder”. The Cardholder hereby agrees to be bound by and comply with the terms and conditions for the use of debit cards of KASIKORNBANK Public Company Limited (the “Terms and Conditions”):

The following terms shall have the definitions set forth below:

“ATM”	refers to	automatic teller machine (ATM) of KBank and/or member banks
“Funds Transfer Tools”	refers to	Debit Card and/or Password and/or PIN and/or Debit Card ID and/or Debit Card number and/or CVV number and/or One Time Password (OTP) and/or any other tools used by the Cardholder to access the services per these terms and conditions
“Card Accepting Machine”	refers to	Electronic Data Capture (EDC) or device to connect with mobile phones or tablets or electronic devices on mPos application or QR Code or Barcode generator/reader for automatic credit line approval of the automatic payment approval machine.
“KBank”	refers to	KASIKORNBANK Public Company Limited
“Member Banks”	refers to	other banks that are members of credit card companies
“Debit Card”	refers to	a debit card issued by KBank or KBank and partners (co-branded card) to the Cardholder for payment of goods and/or services and/or utility fees, funds withdrawal, funds transfer, balance inquiry and application for existing and/or future electronic services of KBank via ATM and/or the Card Accepting Machine or for use of other services to be announced by KBank from time to time, in accordance with the terms and conditions notified by KBank, by debiting the Cardholder’s deposit account only.
“Credit Card Company”	refers to	Visa International Service Association and/or Mastercard International Incorporated and/or China UnionPay Company Limited and/or JCB International Company Limited and/or Thai Payment Network Company and/or other credit card company of which KBank and/or member banks are and/or shall be member in the future.
“Debit Card Transaction Notice”	refers to	notice or record of debit card spending
“Cardholder”	refers to	person approved by KBank as a holder of debit card.

“Merchant” refers to business office, service point or seller of goods/service provider accepting debit card payment.

General terms and conditions for all types of debit cards

1. The Cardholder agrees and acknowledges that KBank issues the Debit Card to the Cardholder for use of services of KBank by debiting the Cardholder's deposit account as specified by KBank. The Cardholder shall link one Debit Card to one account only. The Cardholder will be able to use the Debit Card services only if the Cardholder's outstanding balance in the deposit account is sufficient for transactions and fee payments.
2. The Cardholder accepts that the Debit Card is the property of KBank and the Cardholder is responsible for keeping the Debit Card and shall not transfer or deliver the Debit Card to another person.
3. The Cardholder agrees to use the Funds Transfer Tools in accordance with the following terms and conditions:
 - 3.1 The Funds Transfer Tools shall be kept confidential by the Cardholder. Disclosure of Funds Transfer Tools is deemed as non-compliance with these Terms and Conditions. The Cardholder agrees to not transfer or deliver the Funds Transfer Tools or conduct any act that may cause the Funds Transfer Tools to be in other person's possession. The Cardholder shall always keep the Funds Transfer Tools safe. If the Cardholder violates these Terms and Conditions and the Debit Card has been used, the Cardholder agrees to be responsible for such Debit Card use by deeming that the Cardholder has used the Debit Card by itself, except the Cardholder can apparently prove that it has not been the Cardholder's fault.
 - 3.2 In case where the Funds Transfer Tools are lost/stolen/suspended, or in case where the Cardholder forgets the Funds Transfer Tools, the Cardholder shall contact the K-Contact Center, Tel. 02-8888888 throughout 24 hours.
 - 3.3 The Cardholder agrees and accepts that any action including (but not limited to) application for and use of services, funds transfer, examination/proof of identity/ approval of transactions, agreement to/ revision of/ change in/ addition to the terms and conditions/ service/ fees of services, either of KBank and/or other person, whether performed by the Cardholder or by any other person using the Debit Card and/or the Funds Transfer Tool, shall be deemed complete and valid, and shall be binding upon the Cardholder as if it were conducted by the Cardholder itself; and it shall be deemed executed by the Cardholder by way of electronic signature given to KBank, as an evidence for such a transaction, which is complete and valid from the time the transaction is confirmed. The Cardholder agrees and assumes total responsibility and risk related to the use of the service via electronic channels given that the Cardholder can conduct transactions by itself, which does not require any additional documents or evidence for confirmation and/or to be delivered to KBank, unless otherwise established by KBank. The Cardholder shall check the amount every time a transaction has been conducted.
4. If the Debit Card is used via ATM and/or the Card Accepting Machine and the Cardholder enters the 6-digit PIN incorrectly three times, the Cardholder shall no longer be able to use the Debit Card via ATM and/or the Card Accepting Machine until the Cardholder proceeds to have the Debit Card unblocked. In detail:
 - If the Debit Card is blocked while processing a transaction via ATM, the Cardholder shall contact KBank to unblock the Debit Card.

- If the Debit Card is blocked while processing a transaction via the Card Accepting Machine, the Cardholder shall enter the correct PIN at an ATM so that the system shall automatically unblock the Debit Card.

For the use of a contactless Debit Card at the Card Accepting Machine showing contactless sign, the Cardholder is not required to enter the PIN for processing a transaction if the amount does not exceed the limit specified by the acquiring bank.

5. The Cardholder may request to have the Debit Card blocked by contacting the K-Contact Center, Tel. 02-8888888, 24/7. The Debit Card shall be blocked within 5 minutes after KBank receives the complete instruction or notification from the Cardholder. Any liabilities incurred after these five minutes shall not be borne by the Cardholder, except where KBank can prove that such liabilities have been incurred by the Cardholder.

6. The Cardholder agrees to pay application fee/new card issuance fee, annual fee, fees and/or related expenses per KBank's specified rates. The Cardholder may view the entries of debited amounts for payment of annual fee, fees and/or incurred expenses in the Debit Card Transaction Notice and/or deposit account statements until the Cardholder gives notice for termination of the Debit Card use.

The Cardholder authorizes KBank to deduct fund per the procedure as specified in Clause 17 for payment of fee and/or related expenses until the fee and/or related expenses are paid in full. The Cardholder agrees and accepts that, if the outstanding balance of the Cardholder's account is not sufficient for such deduction, the Debit Card use shall not be possible until the Cardholder pays the fee and/or expenses in full via the channels per the formats and methods specified by KBank, and gives notice to KBank.

7. The Cardholder agrees that Debit Card spending in any foreign currency shall be collected in Thai Baht per the rates specified by the Credit Card Company of which KBank is a member as of the date of such collection from KBank. If the amount is not in the US Dollar, it may be converted into the US Dollar before being converted into Thai Baht for collection from KBank. The Cardholder may check the forex rate for reference at: VISA: <http://usa.visa.com/personal/card-benefits/travel/exchange-rate-calculator.jsp> In addition, the Cardholder agrees that KBank has the right to charge a currency conversion fee at a percentage specified by KBank based on the incurred spending amount in order to prevent any risk rising from such currency conversion (the current rate is 2.5%). The currency conversion fee may change and KBank shall notify in writing to the Cardholder of such a change. The Cardholder may check the currency conversion fee at the "Notification on Service Charges, Penalty Fees related to Deposits, Loans and other Service Charges, Fees/Service Charges for ATM Cards, Debit Cards, Services of Funds Transfer and Foreign Instruments" that is currently applicable.

8. The Cardholder can use the Debit Card for KBank's services within a spending limit determined by KBank. The Cardholder may increase (up to the established maximum limit) or decrease the spending limit via K PLUS. KBank reserves the right to change or add conditions of the abovementioned services as KBank deems appropriate. Such change or addition shall be informed by KBank to the Cardholder per KBank's methods and in accordance with the law.

9. If KBank has found a suspicious and/or irregular purchase of goods and/or services and/or withdrawal and/or funds transfer of the Cardholder, the Cardholder agrees that KBank shall suspend the use of the limits for purchase of goods and/or services, and/or withdrawal, and/or funds transfer, either one or all of them, in order to prevent any damage to the Cardholder and KBank shall inform the Cardholder. After the Cardholder has confirmed to KBank that such financial transactions are correct, the Cardholder shall be able to again use the limits for purchase of goods and/or services,

and/or withdrawal, and/or funds transfer, either one or all of them. The Cardholder agrees and accepts that KBank's action has been performed for the Cardholder's security and benefit.

10. In case where the Cardholder wishes to use the Debit Card for purchase of goods and/or services on the internet, the Cardholder shall apply for the Internet Shopping by K-Debit Card service per the formats and methods specified by KBank.
11. To notify the Cardholder of payment for the debt incurred from the use of the Debit Card, KBank shall send the Debit Card Transaction Notice to the Cardholder not less than 10 days before the payment due date via the channels and per the formats and methods specified by KBank.
12. In case of debit card spending for which the Cardholder has requested the Debit Card Transaction Notice, KBank shall send the Debit Card Transaction Notice to the Cardholder via the channels and per the formats and schedules specified by KBank. Should any inaccurate transaction be found, the Cardholder shall inform KBank of such inaccuracy within 10 business days of receipt of the Debit Card Transaction Notice in accordance with the normal postal period. However, the Cardholder shall not be deprived of their rights should the Cardholder be able to later prove that some expenses shown in the Debit Card Transaction Notice are inaccurate, which is not caused by the Cardholder's fault or error. The Cardholder shall lodge an objection within 60 days of receipt of the Debit Card Transaction Notice from KBank.
13. Should the Cardholder wish to change the method to receive the Debit Card Transaction Notice, the Cardholder shall notify in writing to KBank at least 30 days in advance. The Cardholder agrees that KBank shall send the Debit Card Transaction Notice via the channels and per the formats and schedules specified by KBank only.
14. The Cardholder agrees and acknowledges that the Debit Card cannot be temporarily suspended or canceled. If the Cardholder does not wish to use the Debit Card, the Cardholder may notify KBank of the intention to terminate the Debit Card via the K-Contact Center, Tel. 02-8888888 or K PLUS or via the channels and per the methods specified by KBank. The Debit Card shall be cut into two pieces and returned to KBank. KBank shall cancel the Debit Card within 5 minutes from the time KBank is notified. Any liabilities incurred after these five minutes shall not be borne by the Cardholder, except where KBank can prove that such liabilities have been incurred by the Cardholder.

The Cardholder agrees and acknowledges that the Cardholder has the right to receive a refund of the annual fee for the period during which the service is not used from KBank (in case where the annual fee has been paid by account debiting). The refund of annual fee shall be calculated on a pro-rata basis, based on the calendar months during which the service has not been used; a fraction of a month shall not be counted. The Cardholder agrees that KBank has the right to use the annual fee which the Cardholder is entitled to receive as a refund for settlement of unpaid debit card debt. It shall be deemed that the Cardholder has received the refund of annual fee once KBank has credited the annual fee into the Cardholder's account.

15. If the Cardholder is entitled to the refund of annual fee as mentioned in 14, KBank shall proceed to return the annual fee to the Cardholder by crediting into the deposit account linked to the cancelled Debit Card per the agreement made by the Cardholder. If the account is closed, KBank shall return the sum to the Cardholder via the channel and per the format as KBank deems appropriate.
16. KBank has the right to discontinue the Debit Card service, revoke or reject the use of the Debit Card or recall the Debit Card in the following cases:
 - 16.1 The Cardholder transfers the Debit Card to another person or allows another person to use the Debit Card on its behalf.
 - 16.2 There is insufficient balance in the account for payment of fees and other expenses to KBank.

- 16.3 A civil or bankruptcy lawsuit has been filed against the Cardholder, or the Cardholder has been requested for business rehabilitation or subject to receivership or faced criminal charge, or public agencies or competent authorities have issued an order to confiscate or garnish the Cardholder's property or the Cardholder's property has been ordered to become state property.
- 16.4 The Cardholder has died, suffered from chronic illness or become disabled, which KBank considers affecting the Cardholder's debt repayment capability.
- 16.5 The Cardholder has faced other problems, which KBank considers significantly affecting the Cardholder's debt repayment capability.
- 16.6 The Cardholder has made or used fake documents to apply for debit card or other services related to debit card or to avoid criteria of the Cardholder's qualifications per related laws or regulations announced by related supervisory agencies, or has had a behavior that can be convinced as being fraudulent against KBank or general public, or has had a behavior that can be convinced as contrary to laws/public order/good morals.
- 16.7 The Cardholder violates any stipulation of this Debit Card Agreement.
- 16.8 KBank has found that information in the application form or other documents of the Cardholder is inaccurate, incomplete or untrue or significantly misleading.
- 16.9 The Cardholder lacks any qualification per related laws or regulations prescribed by related supervisory agencies that are in effect, or related laws or regulations that are in effect stipulate that the Debit Card service under these Terms and Conditions can no longer be available.
- 16.10 If KBank suspects that the Debit Card has been fraudulently used by other person, KBank has the right to immediately cancel the Debit Card for the Cardholder's security. KBank shall issue a new card and inform the Cardholder accordingly.

In case KBank has exercised its rights per 16.1-16.10, the Cardholder shall return the Debit Card once the Cardholder is notified by KBank.

17. The Cardholder allows KBank to immediately debit any type of the Cardholder's deposit accounts held at KBank or any sum that is under the possession, care and/or authority of KBank, regardless of how KBank has obtained the funds, possession, care and/or authority, for payment of debts and/or liabilities of the Cardholder, without prior notice. KBank will send evidence for account debit to the Cardholder.

If there are no or insufficient funds in all types of deposit accounts, and/or any amount in the possession of the Cardholder is insufficient for full settlement of debt and/or liabilities, the Cardholder agrees to pay to KBank the outstanding debt and/or liabilities.

18. The Cardholder can use the service via any other electronic channel that is available by KBank for doing transactions related to the Debit Card such as spending transaction inquiry and/or card suspension. The Cardholder agrees to comply with terms and conditions and the methods of the electronic channel.

19. If in the future KBank provides other services apart from those specified in these Terms and Conditions to the Cardholder, and the Cardholder agrees to use such services, the Cardholder agrees that no additional evidence shall be required.

20. Collection, use or disclosure of information

The Cardholder agrees and consents to the Bank to collect and use any of its personal data and/or information for the purpose of (i) providing services, (ii) fulfilling the request of the Cardholder before providing the services, (iii)

assigning third parties to support the services, such as information technology, communications and collection, (iv) assignment of right and/or obligation and/or (v) solving complaint. The Cardholder further agrees and consents to the Bank to disclose its personal data and/or information, whether in or outside the country, to outsourcing service providers, the Bank's agents, the sub-contractors, co-branding alliances, prospective assignees, assignees and cloud computing service providers, and also agrees and consents to the aforementioned parties to collect, use and/or disclose its personal data and/or information for the same purposes.

For more information, please see Privacy Policy: www.kasikornbank.com/en/privacy-policy

In the event that the Cardholder discloses another person's personal data to the Bank for the aforementioned purposes, the Cardholder represents and warrants to the Bank that the Cardholder has obtained consent from such person or has a legal basis to disclose such person's personal data to the Bank and has informed such person of the details of the collection, use and/or disclosure of personal data pursuant to the aforementioned Privacy Policy.

21. Changes of the Terms and Conditions:

21.1 In case of changes that incur additional burdens or risks to the Cardholder, such changes shall become effective after the Cardholder's consent has been granted.

21.2 In case of changes other than those mentioned in 21.1 or changes of interest rates, penalties, fees, service charges and other expenses due to rising costs, the Cardholder agrees that KBank has the right to make any changes as KBank deems appropriate, and KBank shall inform the Cardholder of the pertinent information of such changes in writing (with the font size of not less than 2 mm and not more than 11 letters in 1 inch):

(1) not less than 30 days in advance; or

(2) for urgent cases: not less than 7 days in advance via:

(a) letter; or

(b) announcement in a Thai daily newspaper widely-circulated domestically, along with a letter to the Cardholder.

In case of changes which are beneficial to the Cardholder or reduce the burden of the Cardholder, and which shall be in effect immediately, KBank shall inform the Cardholder of such changes within 30 days after the effective date.

21.3 If there is any law and/or regulation requiring KBank to conduct any other act related to changes of the Terms and Conditions, the Cardholder agrees that KBank shall comply with such law and/or regulation.

22. In case any document, letter or notice is delivered by KBank to the Cardholder per the home or office address, mobile phone number or email address or via any other means, earlier provided to KBank, the Cardholder shall deem that such an address is correct and the delivery has been accomplished.

23. Should there be any change in home address, office address, telephone number, e-mail address or occupation of the Cardholder, the Cardholder shall immediately inform KBank of the change in writing.

24. The Cardholder cannot transfer the rights and/or benefits and/or duties, either wholly or in part, under these Terms and Conditions to any other person.

25. Any delays or exemptions in exercising rights under the law or these Terms and Conditions shall not be regarded as KBank's relinquishing such rights or as KBank's giving the Cardholder consent to perform any act.

26. If any clause of these Terms and Conditions is contradictory to or do not correspond with the Notification of the Contract Committee Re: Credit Card Business as a Contract-Controlled Business B.E. 2542 (1999) (and its amendments) that is currently in effect and shall be effective in the future, the stipulation of such the Contract Committee's notification shall prevail.

Terms and conditions for use of the Debit Card via ATM

1. The Cardholder shall withdraw cash from the savings deposit or current account linked with the Debit Card in the amount not exceeding the balance therein. The transaction amount shall be updated in the Cardholder's deposit account within the same day.
2. The Cardholder can make payment of utilities or service charges from 00:00 to 22:00 hrs. or any other period specified by KBank.
3. The Cardholder wishing to conduct funds transfer from the Cardholder's account to another person's account shall verify the transfer amount, another person's account number and the recipient account's bank code to ensure the accuracy before doing the transaction. The Cardholder agrees to be fully responsible for the use of the Debit Card and shall not demand for any compensation from KBank.
4. The Cardholder shall be informed by an ATM when it has run out of the Debit Card Transaction Notice, and can then choose to continue to process the transaction if the Cardholder agrees to do so. The Cardholder agrees and acknowledges that the Cardholder may check the transaction amount from their deposit passbook. However, a deposit transaction and/or funds transfer to another person's account or another bank's account cannot be processed.
5. For funds transfer, the Cardholder accepts that the service and related operations, as well as service channels provided by KBank, are to facilitate the Cardholder. KBank shall be liable to the Cardholder for damage arising from the use of this service if (1) KBank fails to comply with the instruction to freeze or withhold payment/funds transfer or withhold the Funds Transfer Tools as notified by the Cardholder per the methods and conditions as specified in these terms and conditions, and illegitimate payment/funds transfer transactions have later been conducted; or (2) KBank fails to deliver the Funds Transfer Tools to the Cardholder and illegitimate payment/funds transfer transactions have later been conducted; or (3) illegitimate payment/funds transfer transactions have been conducted, which are not the Cardholder's fault; or (4) KBank fails to comply with the Cardholder's payment/funds transfer instruction, preventing the recipient's bank from receiving payment/funds transfer completely per the methods and conditions specified by these terms and conditions, except where non-compliance with the instruction has been caused by insufficient funds in the Cardholder's account, and/or KBank has informed the Cardholder of a payment/funds transfer service malfunction prior to or while conducting payment/funds transfer, and/or the Cardholder has breached the conditions or agreement made with KBank.
6. In case of service addition, KBank shall inform the Cardholder of related details, terms and conditions, criteria and methods, which the Cardholder may verify prior to using the service. Once the Cardholder agrees to use such service (to be used with the Funds Transfer Tool), the Cardholder shall be deemed to be bound by the terms and conditions of such a service, without the need to provide any other document to KBank.

Terms and conditions for use of the Debit Card for payment of goods and/or services

1. In using the Debit Card for payment of goods and/or services in lieu of cash, the Cardholder shall show and hand over the Debit Card to the Merchant so that they can prepare the evidences of debit card use, and shall sign the documents (as required by KBank) per the formats and methods specified by KBank/the Merchant, except for the orders of goods and/or services with the Merchant that accepts payment via the Cardholder's verbal or written notification of debit card number. In such a case, the Cardholder agrees that the documents and/or buying order information prepared by the Merchant and/or the Credit Card Company are the evidences of the Cardholder's debit card use for payment of goods and/or services in lieu of cash, and the Cardholder's instruction for KBank to make payment of goods and/or services to the Merchant upon their collection.
2. The Cardholder agrees to authorize KBank to debit the Cardholder's deposit account linked with the card number as notified by the Cardholder to the Merchant per the methods and criteria established by KBank. In case of recurring payment, KBank shall debit the account in accordance with the amount and timeline that the Merchant notifies KBank for each payment period, such debiting shall be deemed as accurate and binding upon the Cardholder, without the need to provide any additional consent or any other document to KBank. If KBank cannot debit the deposit account, for whatever reason, including (but not limited to) the fact that the balance of the deposit account is insufficient for debiting or the debit card number notified to the Merchant has been cancelled or changed and the Cardholder has not notified such cancellation or change to the Merchant, KBank may withhold such payment of goods and/or services and shall not debit the account again, deeming that such debiting is unsuccessful.
3. In any event, KBank shall not take any responsibility should the Merchant refuse to accept the Debit Card for payment of goods and/or services.
4. If any goods purchased via the Debit Card are defective or damaged, or if the Cardholder is not satisfied with the services provided, the Cardholder has no right to claim responsibility from KBank and shall make its claim with the Merchant itself.
5. The Cardholder agrees and acknowledges that the exchange or return of goods and/or services shall be in accordance with the requirements of the Merchant. KBank is not involved with any exchange or return of goods and/or services; it is the Cardholder's responsibility to process the exchange or return of goods and/or services.
6. In case KBank has entered into an agreement with the Merchant wherein the Cardholder may order goods and/or services via the Cardholder's verbal or written notification of card number for the Merchant to collect the payment from KBank, the Cardholder agrees as follows:
 - 6.1 If the Cardholder objects that the Cardholder has not in fact ordered the goods or requested the services from the Merchant, KBank shall suspend the collection of payment from the Cardholder immediately. If the collection has already been made, KBank shall give the Cardholder a refund immediately. Except where KBank can prove that such liabilities have in fact been incurred by the Cardholder, in which case KBank shall exercise the right to claim from the Cardholder later on.
 - 6.2 The Cardholder shall not be deprived of the right to cancel the purchase of goods and/or services within 45 days of the date of goods order or service request or within 30 days of the due date of goods and/or service delivery, in case of written schedules of goods and/or service delivery, should the Cardholder prove that the Cardholder has

not received the goods and/or services, or has not received the goods and/or services per the schedule, or has received the goods and/or services that are incomplete or defective, or do not conform with the objective. In this case, KBank shall suspend the collection of payment from the Cardholder. If the collection has already been made, KBank shall give the Cardholder a refund within 30 days from the date of the Cardholder's notification for the orders of goods and services in Thailand and within 60 days from the date of the Cardholder's notification for the orders of goods and services from foreign countries.

Conditions of coverage for holders of debit card with accident insurance coverage

1. Eligible person for the coverage: The Cardholder, with name corresponding to that of a natural person in the linked savings deposit/current account (except for joint account, the Merchant account with one depositor, account of group of person, corporate account, account for.....). The eligible person must be between 12 and 70 years old on the application date, in accordance with the date of birth as specified in the national ID card or passport (in case of foreigners).

One Cardholder is allowed to hold up to five debit cards of all types with accident insurance coverage (hereinafter together referred to as the "Debit Card with Accident Insurance Coverage"). Coverage includes loss of life, dismemberment, loss of eyesight or total permanent disability caused by accident under the group accident insurance policy (*OrBor.1*).

2. Definitions:

- 2.1 "Accident" means an event, which happens suddenly from external factors of the body, giving rise to a result, which is not intended or anticipated by the Insured.
- 2.2 "Injury" means bodily injury, which is caused directly and solely by accident, and independently of any other causes.
- 2.3 "Dismemberment" means loss of a limb from wrist or ankle, including total loss of the use of such body parts with medical indication that such organs can no longer be used. The indemnity shall be paid for only the maximum item per the *OrBor.1* agreement.
- 2.4 "Loss of eyesight" means total and incurable blindness.
- 2.5 "Total permanent disability" means disability to the extent that the Insured is permanently unable to perform any duties in their occupation and any other occupations.
- 2.6 Medical expenses: In case of injury causing the Insured to receive medical treatment from physicians or nurses, which occurs within 52 weeks from the date of accident, the Insured shall be covered for necessary and appropriate expenses arising from necessary medical treatment of related medical standards, including in-patient room, observation room, treatment and nursing; such coverage shall not exceed the Insured sum specified in the insurance policy, with details per the group accident insurance policy (exclusive).
- 2.7 Income compensation during hospitalization: In case of injury causing the Insured to be hospitalized for not less than 6 hours, the Insured must be registered as in-patient, and diagnosed and advised by physicians per related medical standards. The hospitalization period must be appropriate for the treatment of such injury, with details per the group accident insurance policy (exclusive).

3. This insurance provides coverage for any loss or damage to the Insured arising from bodily injury caused by accident, resulting in:

- 3.1 Loss of life, dismemberment, loss of eyesight or total permanent disability caused by accidents that are not specified in the exclusions of the insurance policy (*OrBor.1*)
- 3.2 Loss of life, dismemberment, loss of eyesight or total permanent disability caused by malicious acts or intentional physical assault
- 3.3 Loss of life, dismemberment, loss of eyesight or total permanent disability resulting from driving or riding on a motorcycle
- 3.4 Medical expenses
- 3.5 Income compensation

4. Key features

Coverage	Sum Insured per Debit Card
1. Loss of life, dismemberment, loss of eyesight or total permanent disability caused by accidents that are not specified in the exclusions of the insurance policy (<i>OrBor.1</i>)	
- Minimum sum Insured	THB100,000
- Plus 10 times of outstanding deposit in the linked account in the <u>previous month</u>	xxx
- Plus 10 times of total spending via the Debit Card in the <u>previous month</u>	xxx
- Maximum benefits per card	THB200,000
2. Loss of life, dismemberment, loss of eyesight, total permanent disability caused by malicious acts or intentional physical assault, or resulting from driving or riding on motorcycle	THB30,000
3. Medical expenses for accidents (per accident)	THB5,000
4. Income compensation during hospitalization due to accident (up to 30 days per accident), in case of general accident	THB300/day Up to 30 days/accident

Remark

- : KBank is only an insurance broker.
- : KASIKORNBANK PCL as a corporate broker, license no. *Wor00002/2547*
- : Muang Thai Insurance PCL is the insurer.
- : One customer is allowed to hold up to 5 cards.

The insurance company reserves the right to accept or refuse insurance per the terms and conditions established by the insurance company, and to terminate the insurance coverage in case of any reasons per the terms and conditions of the insurance policy or as the insurance company deems appropriate.

- In case of loss of life, dismemberment, loss of eyesight or total permanent disability caused by general accidents, the Insured shall be covered up to THB1,000,000/person.

- In case of loss of life, dismemberment, loss of eyesight or total permanent disability caused by malicious acts or intentional physical assault, the Insured shall be covered up to THB150,000/person.
- In case of loss of life, dismemberment, loss of eyesight or total permanent disability resulting from driving or riding on motorcycle, the Insured shall be covered up to THB150,000/person.
- For medical expenses as a result of accidents, the maximum coverage is THB25,000/per/accident.
- For income compensation during hospitalization due to general accidents, the compensation is THB300/day, up to 30 days/accident, and the maximum coverage is THB45,000/person/accident.

5. Extension of coverage: 24 hours worldwide

6. The Cardholder shall be eligible for personal insurance coverage in the following cases:

- 6.1 The Cardholder having qualifications in accordance with the conditions specified by KBank in No. 1 shall be eligible for the coverage from the application date. Every year thereafter, the coverage shall remain effective once KBank debits the the Cardholder's deposit account linked with the Debit Card for annual fee payment, until the card expires.
- 6.2 If the card has been damaged, lost or has expired, and the Cardholder has applied for a replacement card, the Cardholder shall be eligible for the coverage from the replacement card application date.
- 6.3 If the system cannot debit the annual fee and the Cardholder has made the annual fee payment in accordance with the processes specified by KBank, the Cardholder shall be eligible for the coverage from the annual fee payment date.

7. The Cardholder shall not be eligible for personal insurance coverage in the following cases:

- 7.1 The Cardholder aged below 12 years or over 70 years on the debit card application date; the Debit Card shall remain subject to the annual fee at the normal rate specified by KBank.
- 7.2 The Cardholder has canceled or suspended their Debit Card.
- 7.3 The deposit account linked with the Debit Card has been closed by the Cardholder or KBank's system because its balance is lower than the minimum requirement of KBank or it has been inactive for more than one year. When the balance is zero, a certain amount specified by KBank will be deducted from the account as the account maintenance fee and KBank shall consider closing the account thereafter.
- 7.4 KBank shall suspend the use of the card, withhold or terminate or recall the card.
- 7.5 The system cannot debit the annual fee because of an insufficient balance in the account.
- 7.6 The Cardholder has already exercised their right over the personal accident insurance coverage.

8. Exclusions:

- 8.1 Any loss or damage arising from or in consequence of the following causes:
 - 8.1.1 Actions of the Insured while under the influence of alcohol, addictive drugs or narcotic drugs "Under the influence of alcohol" means a blood-alcohol content of 150 mg/100 ml and above.
 - 8.1.2 Suicide, attempted suicide or self-inflicted injury.
 - 8.1.3 Infections except pyogenic infections, tetanus or rabies from a wound suffered as a result of an accident.
 - 8.1.4 Medical treatment or surgical treatment except necessary treatment due to injury under the coverage of this insurance policy.
 - 8.1.5 Miscarriage.
 - 8.1.6 Dental care or root canal treatment except for treatment within 7 days of the accident date.

- 8.1.7 Denture repair and replacement, dental crown, prosthodontics treatment.
 - 8.1.8 Foodborne illness.
 - 8.1.9 Backache due to disc herniation, spondylolisthesis, degenerative disc disease, spondylosis and defect or pars interarticularis (spondylosis), except for fracture or dislocation of spine due to accident.
 - 8.1.10 War, invasion, malicious acts of foreign enemies or war-like malicious acts, whether a war has been announced or not, or civil war meaning a war between citizens of the same country, insurrection, rebel, riot, strike, staging of uprising, revolution, coup d'etat, imposition of martial law or any incident leading to imposing or upholding the martial law.
 - 8.1.11 Terrorism.
 - 8.1.12 Nuclear radiation or radioactive diffusion from nuclear fuel or nuclear waste from nuclear combustion and from any methods of nuclear fission
 - 8.1.13 Radioactive explosion or explosion of nuclear components or other hazardous materials that may explode in nuclear processes
- 8.2 Any loss or damage which occurs:
- 8.2.1 While the Insured is taking part in any type of car race, boat race, horse race, jet ski race, skate race, boxing and parachuting (except for the purpose of life saving), while boarding, disembarking from or traveling in a balloon or glider, bungee jumping, diving with oxygen tank and underwater breathing equipment.
 - 8.2.2 While the Insured is driving or riding a motorcycle.
 - 8.2.3 While the Insured is boarding, disembarking from or traveling in an aircraft which does not carry passengers and is not operated as a commercial airline.
 - 8.2.4 While the Insured is working as a pilot or a crew member of any aircraft.
 - 8.2.5 While the Insured is taking part in a brawl or taking part in inciting a brawl.
 - 8.2.6 While the Insured is committing a felony or while the Insured is being arrested or has absconded.
 - 8.2.7 While the Insured is serving as a soldier, policeman or volunteer.
9. Minimum sum insured is THB100,000 and maximum sum insured is THB200,000. Extra benefit calculated for each Cardholder varies in accordance with the following:
- 9.1 The average balance in the linked account over the previous month:
- If the card is linked with a savings deposit account, extra benefit shall be based on the outstanding balance in such an account from the 1st to the 30th or 31st of the month prior to an accident, divided by 30 or 31 depending on the number of days in that month.
 - If the card is linked with a current account, extra benefit shall be based on the outstanding balance in such an account (excluding an overdraft limit) (if any) from the 1st to the 30th or 31st of the previous month, divided by 30 or 31 depending on the number of days in that month.
 - If the card is linked with both savings deposit account and current account, extra benefit shall be calculated on the outstanding balance in the savings deposit account only.
 - If the card is linked with a savings deposit account or a current account and the outstanding balance in such an account is lower than 30 or 31 days in the month prior to the accident, all the daily balances shall be added up and divided by 30 or 31 depending on the number of days in that month.

- KBank reserves the right to calculate the average outstanding balance in the account linked with the card on the card application date only.

9.2 Card spending

- Extra benefit shall be based on the amount of card spending from the 1st to the 30th or 31st of the month prior to the accident.
- For a current account, extra benefit shall be based on the outstanding balance and overdraft limit (if any) in such an account.
- Only items for which the Merchant has collected payments from KBank apply.

10. Beneficiaries include statutory heirs or persons specifically named.

11. If the Cardholder has already **exercised the right** over personal accident insurance coverage in the case of loss of life, dismemberment, loss of eyesight or total permanent disability caused by general accident or malicious acts/intentional physical assault or from driving or riding on a motorcycle, **KBank reserves the right to cancel the card and it shall be deemed that all coverage under the card has immediately terminated on the date the Cardholder exercises the right.**

12. Proof of insurance that the Cardholder shall receive and identification of beneficiaries:

12.1 Proof of insurance: The Cardholder may use the Debit Card with Accident Insurance Coverage as a proof to obtain the personal accident insurance under the conditions of the service.

12.2 Beneficiaries: Statutory heirs or persons specifically named. If the Insured wishes to specify, modify or change the beneficiaries' names, the Insured may contact the Call Center of Muang Thai Insurance PCL (the "Company"), Tel. 1484.

13. Insurance claim: If the Insured dies or sustains total permanent disability, the beneficiary or administrator of estates or statutory heir must notify the CALL CENTER of Muang Thai Insurance Public Company Limited ("the Company") at Tel. 1484, or TPA Claim Service Center at Tel. 02-2903388, and provide the Insured's name/surname, debit card number and contact telephone number. The following documents must be submitted to the Company at 252 Ratchadaphisek Road, Huay Khwang, Bangkok 10310 within 30 days from the date of the Insured's death or total permanent disability.

13.1 In case of total permanent disability

- The Company's claim form
- Medical certificate which clearly specifies the cause of injury or dismemberment
- X-ray film or results of X-ray
- Full-length photograph and lost organ photograph of the Insured
- Copy of National ID card
- Copy of medical history
- Copy of Debit Card with the card number corresponding with the name of the Cardholder
- Copy of the first page of the savings deposit/current account passbook linked with the card

13.2 In case of loss of life

- The Company's claim form
- Copy of autopsy certificate certified by the issuer
- Copy of dissection certified by the issuer (In case of body dissection)
- Copy of death verification letter certified by the issuer
- Copy of police daily report certified by the issuer

- Copy of death certificate certified by the issuer
- Copy of the deceased's and beneficiary's National ID card, and house registration certified by the beneficiary
- Copy of Debit Card with the card number corresponding with the name of the Cardholder
- Copy of the first page of the savings deposit/current account passbook linked with the card

13.3 Once the claim form and all required documents have been submitted to the Company, the Company shall pay the compensation to the person concerned within seven business days.

14. Claim for medical expenses as a result of an accident

14.1 The Cardholder can request to use medical service as a result of accident in the inpatient department (IPD) or outpatient department (ODP) at any hospital in TPA's and the Company's list without having to advance medical expenses. However, the amount of such medical expenses must not exceed the coverage limit, and the Cardholder must present the Debit Card with Accident Insurance Coverage and National ID card or passport (in case of a foreign national) to the hospital.

An exception: The Cardholder who applied for the Debit Card with Accident Insurance Coverage within five (5) business days earlier must advance medical expenses, and claims for such medical expenses can be made later per the methods specified in 14.2.

14.2 For medical treatment as a result of accident at any hospital not in TPA's and the Company's list, the Cardholder must advance medical expenses. In this case, the Cardholder must contact the Company's Call Center at Tel. 1484, or the TPA Claim Service Center at Tel. 02-2903388, and provide the Insured's name/surname, debit card number and contact telephone number. The following documents must be submitted to the Company at 252 Ratchadaphisek Road, Huay Khwang, Bangkok 10310 within 30 days from the date of the Insured's medical treatment.

- Original medical certificate, which clearly specifies the cause of injury
- Original receipts
- Copy of National ID card and/or other ID cards issued by the government agency
- Copy of Debit Card with the card number corresponding with the name of the Cardholder.
- Copy of the first page of savings deposit/current account passbook linked with the card

14.3 Once the claim form and all required documents have been submitted to the Company, the Company shall pay the compensation to the person concerned within 7 business days.

15. Claim for income compensation during hospitalization due to general accident: THB300/day, up to 30 days/accident

- Copy of medical certificate
- Copy of receipt or summary of treatment specifying the details of expenses and the number of days
- Copy of medical history, copy of National ID card and/or other ID cards issued by the government agency
- Copy of the Debit Card with the card number corresponding with the name of the Cardholder
- Copy of the first page of savings deposit/current account passbook linked with the card

Accident notification: Accident shall be notified to Muang Thai Insurance Public Company Limited without any delay. Death shall be notified immediately, unless *force majeure* can be proven. In such a case, the notification shall be made as soon as possible.

Claim and submission of damage evidences: In case of death or disability, the evidences shall be submitted within 30 days from the date of death or beginning of disability. In other cases, the evidences shall be submitted within 180

days. If the submission of evidences has not been made within the specified timelines, the right to claim shall remain *in force majeure* has been proven and notification has been made as soon as possible.

Note: Other general terms and conditions are stipulated in the group accident insurance policy (exclusive)

Terms and Conditions for K-Basic Debit Cardholder

1. K-Basic Debit Card shall be jointly used with the Basic Banking Account only.
2. One Basic Banking Account shall be linked with only one K-Basic Debit Card.
3. The Cardholder agrees to pay application fee/new card issuance fee and annual fee of the K-Basic Debit Card that is linked with the Basic Banking Account per the rates specified by KBank. In case where the Basic Banking Account has been converted into a savings deposit account in accordance of the terms and conditions of Basic Banking Account opening and use, the Cardholder agrees to pay the K-Basic Debit Card's annual fee as announced for KBank's debit cards and authorize KBank to debit the Cardholder's deposit account linked with the K-Basic Debit Card when the Cardholder has held the K-Basic Debit Card for one year. The Cardholder agrees to credit the account before the due date specified by KBank so that KBank can debit the account per these terms and conditions.

Terms and Conditions of K-Mangmoom Debit Card Applicable to the Mass Rapid Transit (MRT) System

K-Mangmoom Debit Card, hereinafter referred as the "Card" can be used to commute on the MRT Chalerms Ratchamongkol Line (Blue Line) and MRT Chalong Ratchadham Line (Purple Line), as well as other routes and transport systems in the future, hereinafter referred to as the "Mass Rapid Transit (MRT) System" in accordance with the related regulations.

1. KBank provides card issuance system via K PLUS or KBank branches that are in service. In case of card damage that prevents the Cardholder from conducting financial transactions or commuting on the MRT System as usual, the Cardholder agrees to pay the card reissuance fee and the annual fee per KBank's fee announcements. KBank shall cancel the old card and the Cardholder can request the outstanding funds in the old card per No. 2.5.

2. Conditions of Card Use in the MRT System

2.1 Upon new card issuance, the value on the Card for the MRT System is THB0.

2.2 **Card top-up for commuting on the MRT System:** The Cardholder may top up value at ticket offices in any station during business hours per the conditions stipulated by the Mass Rapid Transit Authority of Thailand, hereinafter referred to as the "MRTA". The minimum top-up amount is THB100 and each top-up can be made at THB100. The Card limit shall not exceed THB10,000.

2.3 Use of Card for Commuting on the MRT System

- The Cardholder can use the Card to make an entrance/exit, pursuant to the announcements, conditions, regulations and requirements of the MRTA.
- If any trip has been made in excess of the outstanding value of the Card, the Cardholder shall make a card top-up so that the value of the Card is higher than the Travel Value before being able to exit the MRT System.
- If the Cardholder has not used the Card on the MRT System more than 2 years from the last trip, the Card shall become invalid and the Cardholder shall make a card top-up at a ticket office. The outstanding value in the Card remains valid.

- For inquiries, please contact the MRTA Call Center, Tel. 02-7164044, Monday-Friday, 08.00-17.00 hrs., except public holidays and MRTA holidays.

2.4 **In case of problems during commuting on the MRT System:** The Cardholder may contact an officer at the ticket office and pay the travel fee per the MRTA regulations. If the Card cannot be used in the next trip, the Cardholder may contact KBank branch that provides the service.

2.5 **In case where the Card is lost, damaged, seized, has expired or canceled, and refund of the Travel Value**

- In case where the Card is lost, damaged, seized, has expired or canceled, the Cardholder may contact KBank branch for further proceedings per KBank's regulations and practices.
- In cases where the Card is damaged or canceled for use in financial transactions with KBank, the Cardholder can still use the Card for commuting on the MRT System as usual.
- If the Cardholder wishes to cancel the Card for commuting purpose and to receive a refund for the Card's outstanding value, KBank shall cancel the Card for financial transactions and notify the MRTA to cancel the Card for commuting on the MRT System immediately.
- In case of Card damage and the Cardholder wishes to receive a refund of the Travel Value, the Cardholder shall return the damaged Card at the card issuing branch to cancel the Card in KBank system and destroy the Card. The Cardholder shall fill in a form to request a refund of the Travel Value and KBank shall notify the MRTA to verify the outstanding Travel Value within 7 business days ("business days" means the days that are not Saturdays, Sundays and the days that have been announced by the Bank of Thailand as commercial bank holidays) from the date KBank receives the request. KBank shall make a refund of the outstanding Travel Value to the Cardholder within seven business days from the date KBank is confirmed of the outstanding Travel Value by the MRTA. The verification of the outstanding Travel Value of the Card is subject to the MRTA's information and data processing, and KBank only acts as the intermediary to make a refund to the Cardholder. For inquiries, the Cardholder may contact the abovementioned channel.
- In cases where the Card is lost or the Cardholder has no card to present to the issuing branch (except for card seizure at an ATM), the Cardholder cannot request a refund of the Card's stored Travel Value, but can block use of the Card in financial transactions linked with the bank account. The Cardholder may block the Card via K PLUS, any KBank branch or the K-Contact Center, Tel. 02-8888888.
- In case where the Card is seized at an ATM and the Cardholder wishes to cancel the Card, the Cardholder may contact the K-Contact Center, Tel. 02-8888888, to request a refund of the Travel Value. KBank shall cancel the Card on the part of financial transactions and notify the MRTA to cancel the Card on commuting on the MRT System. KBank shall also notify the MRTA to verify the outstanding Travel Value within 7 business days from the date KBank receives the request. KBank shall make a refund of the outstanding Travel Value to the Cardholder within 7 business days from the date KBank is confirmed of the outstanding Travel Value by the MRTA per the abovementioned stipulations.
